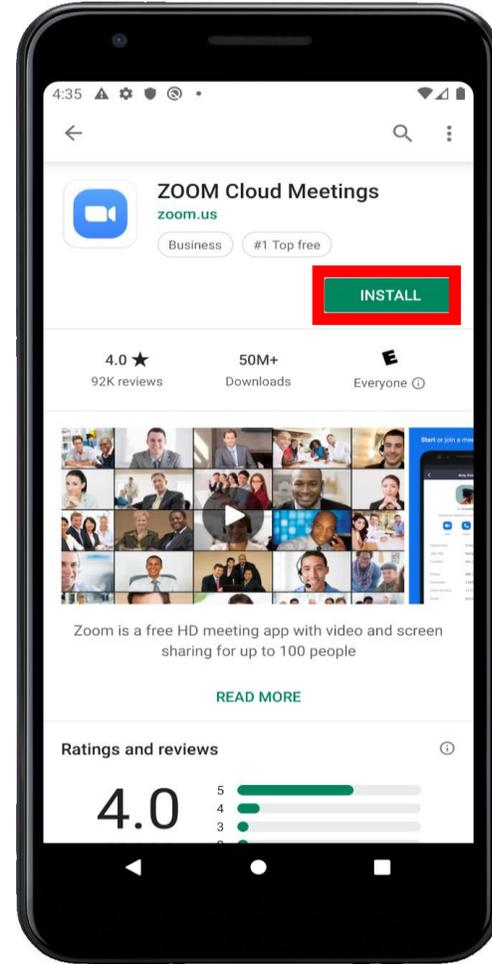
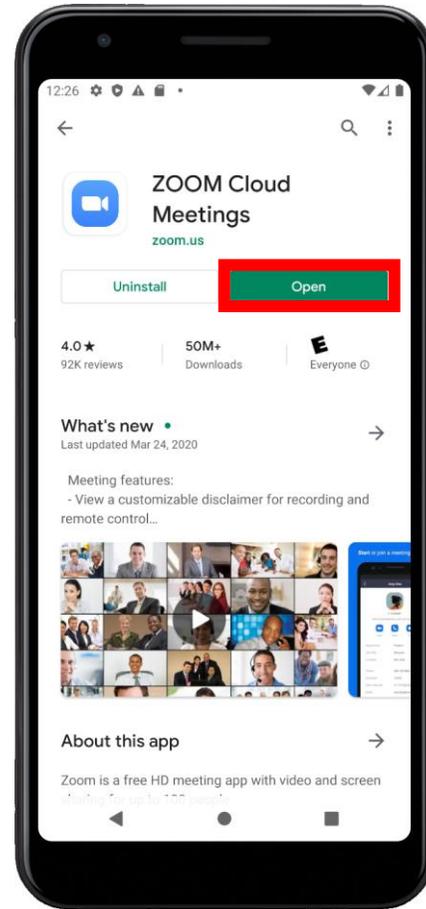


# Virtual Visits through Zoom Cloud Meetings

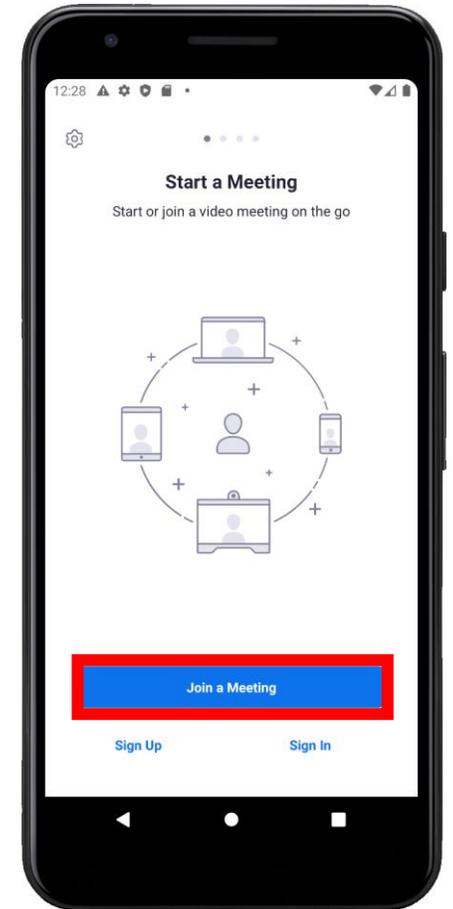
- Download the following application through your phone's/tablet's app store (Google Play Store):  
*Zoom Cloud Meetings*
- Please complete this step at least 1 hour prior to your appointment.



- Open the app once it has finished downloading and installing on your device.
- Tap on “Join a Meeting”

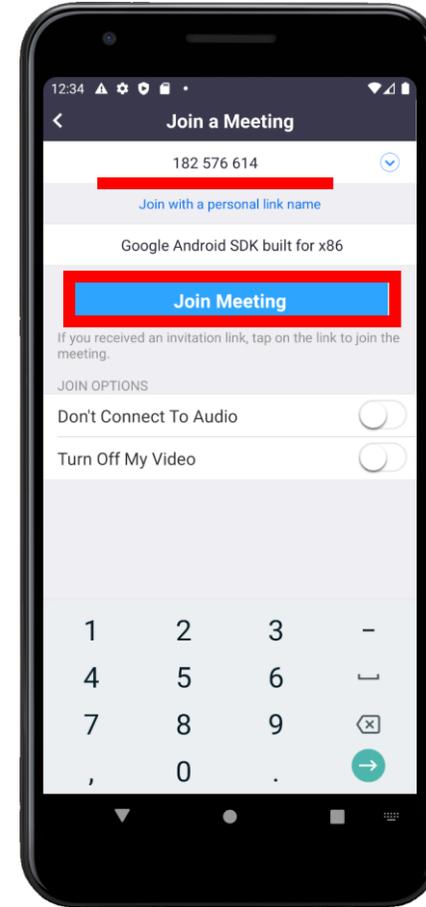


1

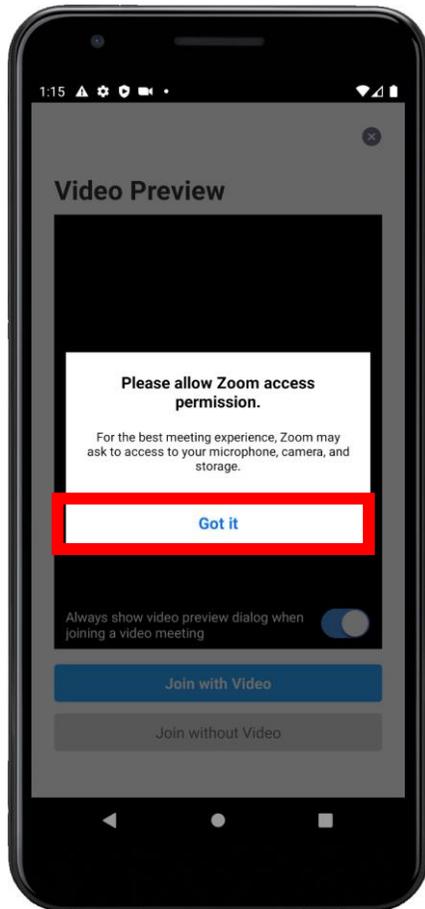


2

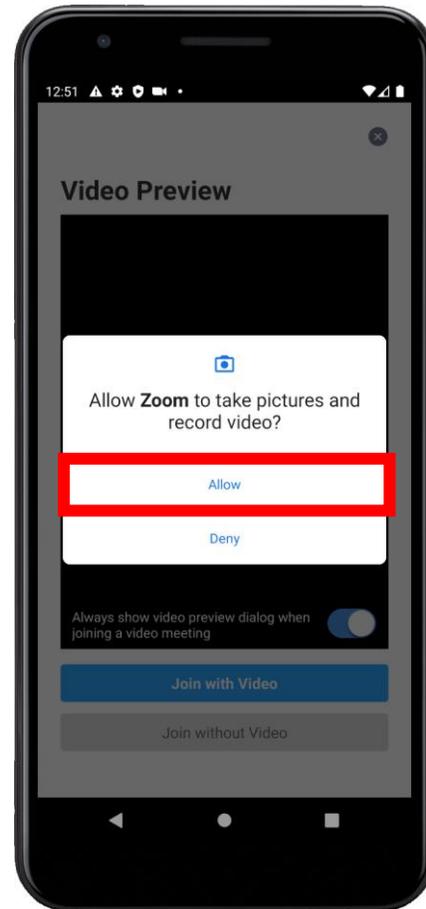
- After being triaged, one of our nurses will provide a Meeting ID.



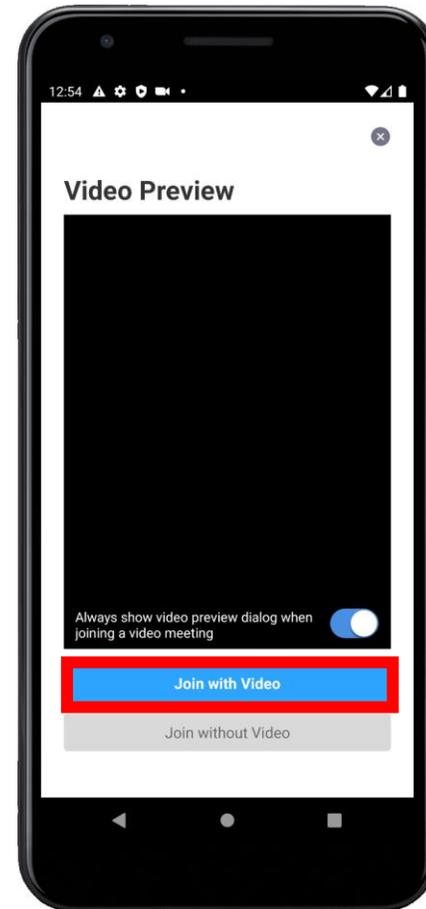
# Allow the Zoom App Camera & Microphone Access



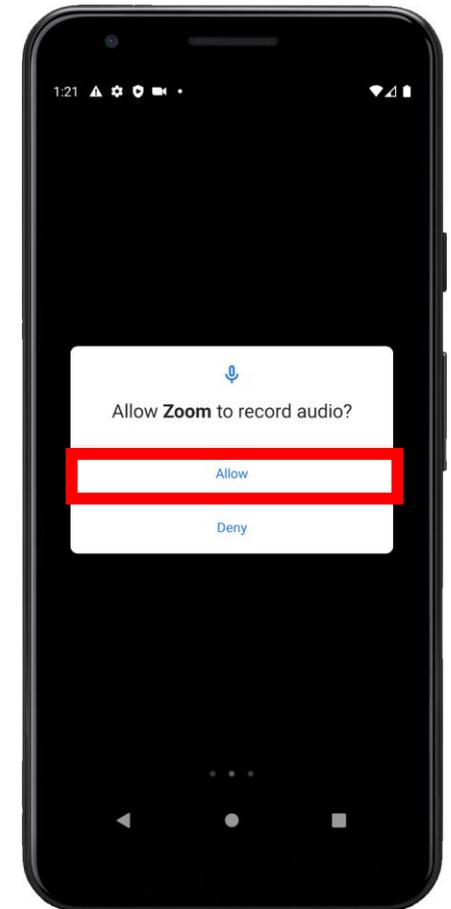
1



2

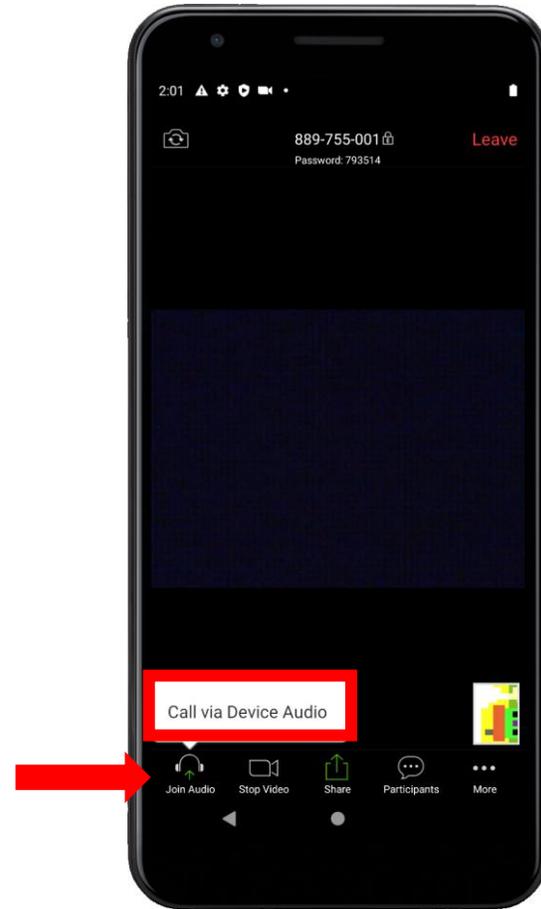


3



4

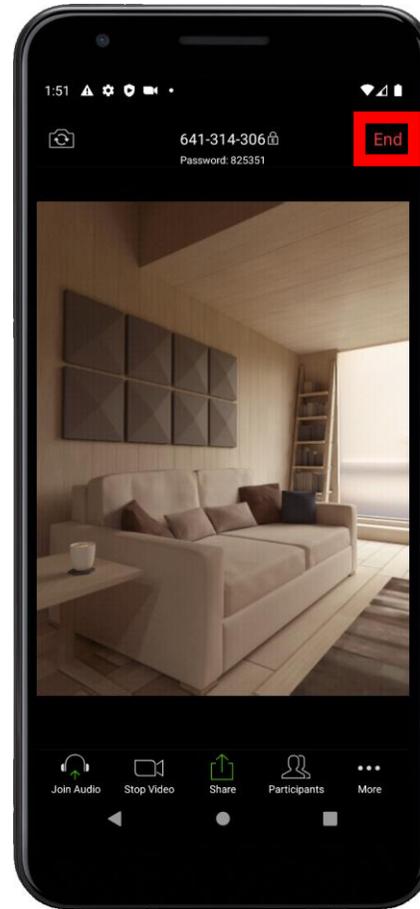
- You will now be in the video call with our staff.
- If you're unable to hear any audio, please tap on the "Join Audio" button ("Tap to Speak" on some devices).



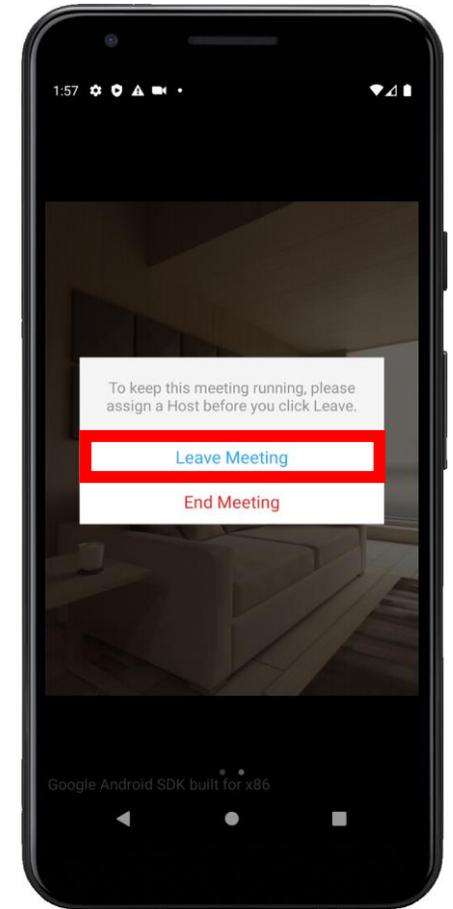
## Features to know...

- The  “Switch Camera” button will switch the video camera from your device’s front facing camera to the rear facing camera (and vice versa).
- The  “Mute” button will mute all audio from your end and the provider will not be able to hear you. (Mute is enabled when the button is red  ).
- The  “Stop Video” button will cut off any video from your end. (This is enabled when the button is red  ).

- Once the virtual visit is over, you can leave the video call by tapping on “End” and then tapping “Leave Meeting”



1



2